

 Auditor General of British Columbia logo

[2002/2003 Report #7: Building Better Reports:  
Our Review of the 2001/02 Reports of Government.](#)

## Letters to Ministers

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[BC Health Care Risk Management Society, Minister of Health Services](#)  
[BC Housing Management Commission, Minister of Community, Aboriginal and Women's Services](#)  
[BC Hydro and Power Authority, Minister of Energy and Mines](#)  
[BC Lottery Corporation, Minister of Public Safety and Solicitor General](#)  
[BC Rail Group of Companies, Minister of Transportation](#)  
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[The Honourable Bill Barisoff, Minister of Provincial Revenue](#)  
[The Honourable Graham Bruce, Minister of Skills Development and Labour](#)  
[The Honourable Joyce Murray, Minister of Water, Land & Air Protection](#)

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January 30, 2003

The Honourable Stan Hagen  
BC Assessment Authority  
Minister of Sustainable Resource Management  
Room 133  
Parliament Buildings  
PO Box 9054 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Hagen,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

We assessed the reports in terms of their stage of development in reflecting good performance reporting principles. We concluded that government's reports are only at the early stages of reflecting good performance reporting principles. This means that annual reports do not yet allow for a full appreciation or assessment of government's performance. Given the unique circumstances under which these reports were created, this conclusion was to be expected.

My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Assessment Authority. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Jon O'Riordan, Deputy Minister, Ministry of Sustainable Resource Management  
Doug Rundell, CEO, BC Assessment Authority  
Mike Thompson, Vice-Chair, BC Assessment Authority

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January 30, 2003

The Honourable Sandi Santori  
BC Buildings Corporation  
Minister of Management Services  
Room 112

Parliament Buildings  
PO Box 9063 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E1

Dear Mr. Santori,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Buildings Corporation. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelhoff, CA  
Auditor General

copy: Catharine Read, Deputy Minister, Ministry of Management Services  
John Beales, CEO, BC Buildings Corporation  
Lucy Gosselin, Acting Chair, BC Buildings Corporation

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January 30, 2003

The Honourable Judith Reid  
BC Ferry Corporation  
Minister of Transportation  
Room 306  
Parliament Buildings  
PO Box 9055 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Reid,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Ferry Corporation. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelieff, CA  
Auditor General

copy: Dan Doyle, Deputy Minister, Ministry of Transportation  
Doug Allen, CEO, BC Ferry Corporation  
David Emerson, Chair, BC Ferry Corporation

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January 30, 2003

The Honourable Colin Hansen  
BC Health Care Risk Management Society  
Minister of Health Services  
Room 337  
Parliament Buildings  
PO Box 9050 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Hansen,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Health Care Risk Management Society. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Les McAdams, at 250 356-2544 (e-mail: [lmcadams@bcauditor.com](mailto:lmcadams@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Penny Ballem, Deputy Minister, Ministry of Health Services  
Janice Markin, Executive Director, BC Health Care Risk Management Society  
Dr. Ernie Higgs, Chair, BC Health Care Risk Management Society

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January 30, 2003

The Honourable George Abbott  
BC Housing Management Commission  
Minister of Community, Aboriginal and Women's Services  
Room 103  
Parliament Buildings  
PO Box 9042 Stn Prov Govt.  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Abbott,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Housing Management Commission. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Errol Price, at 250 356-2628 (e-mail: [eprice@bcauditor.com](mailto:eprice@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Streliaff, CA  
Auditor General

copy: Bob de Faye, Deputy Minister, Ministry of Community, Aboriginal and Women's Services  
Shayne Ramsay, CEO, BC Housing Management Commission

Kaye Melliship, Interim Chair, BC Housing Management Commission

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January 30, 2003

The Honourable Richard Neufeld  
BC Hydro and Power Authority  
Minister of Energy and Mines  
Room 134,  
Parliament Buildings  
PO Box 9060 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Neufeld,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Hydro and Power Authority. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Jack Ebbels, Deputy Minister, Ministry of Energy and Mines  
Michael Costello, CEO, BC Hydro and Power Authority  
Larry Bell, Chair & CEO, BC Hydro and Power Authority

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January 30, 2003

The Honourable Rich Coleman  
BC Lottery Corporation  
Minister of Public Safety and Solicitor General  
Room 236  
Parliament Buildings  
PO Box 9053 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Coleman,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Lottery Corporation. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Errol Price, at 250 356-2628 (e-mail: [erprice@bcauditor.com](mailto:erprice@bcauditor.com)) or me at 356-2642.

Yours very truly,



Wayne Strelloff, CA  
Auditor General

copy: Alison MacPhail, Deputy Minister, Ministry of Public Safety and Solicitor General  
Vic Poleschuk, CEO, BC Lottery Corporation  
Rick Turner, Chair, BC Lottery Corporation

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January 30, 2003

The Honourable Judith Reid  
BC Rail Group of Companies  
Minister of Transportation  
Room 306  
Parliament Buildings  
PO Box 9055 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Reid,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Rail Group of Companies. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Dan Doyle, Deputy Minister, Ministry of Transportation  
Bob Phillips, CEO, BC Rail Group of Companies  
John McLernon, Chair, BC Rail Group of Companies

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January 30, 2003

The Honourable Rick Thorpe  
BC Securities Commission  
Minister of Competition, Science and Enterprise  
Room 109  
Parliament Buildings  
PO Box 9049 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Thorpe,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Securities Commission. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan

Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Donald Leitch, Deputy Minister, Ministry of Competition, Science and Enterprise  
Stephen Wilson, Executive Director, BC Securities Commission  
Doug Hyndman, Chair, BC Securities Commission

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January 30, 2003

The Honourable Judith Reid  
BC Transit  
Minister of Transportation  
Room 306  
Parliament Buildings  
PO Box 9055 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Reid,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled Building Better Reports: Our Review of the 2001/02 Reports of Government is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of BC Transit. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Streliaff, CA  
Auditor General

copy: Dan Doyle, Deputy Minister, Ministry of Transportation  
Bob Irwin, President, BC Transit  
Gregory Slocombe, Director and Chair, BC Transit

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January 30, 2003

The Honourable Richard Neufeld  
Columbia Basin Trust  
Minister of Energy and Mines  
Room 134  
Parliament Buildings  
PO Box 9060 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Neufeld,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Columbia Basin Trust. However, I encourage you to contact us if you or your staff are interested in

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If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Jack Ebbels, Deputy Minister, Ministry of Energy and Mines  
Don Johnston, CEO, Columbia Basin Trust  
Josh Smienk, Chair, Columbia Basin Trust

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January 30, 2003

The Honourable Richard Neufeld  
Columbia Power Corp  
Minister of Energy and Mines  
Room 134  
Parliament Buildings  
PO Box 9060 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

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I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Columbia Power Corp. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

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Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Jack Ebbels, Deputy Minister, Ministry of Energy and Mines  
Lorne Sivertson, President, Columbia Power Corp

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January 30, 2003

The Honourable Gary Collins  
Insurance Corporation of BC  
Minister of Finance  
Room 152  
Parliament Buildings  
PO Box 9048 Stn Prov Govt.  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Collins,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Insurance Corporation of BC. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e-mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Paul Taylor, Deputy Minister, Insurance Corporation of BC  
Nick Geer, A/President CEO and Chair, Insurance Corporation of BC

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January 30, 2003

The Honourable Stan Hagen  
Land and Water BC  
Minister of Sustainable Resource Management  
Room 133  
Parliament Buildings  
PO Box 9054 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Hagen,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Bill Valentine, Associate Deputy Minister, Ministry of Sustainable Resource Management  
Bill Valentine, President and CEO, Land and Water BC  
Jon O'Riordan, Chair, Land and Water BC

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January 30, 2003

The Honourable Geoff Plant  
Legal Services Society  
Minister of Attorney General  
Room 232  
Parliament Buildings  
PO Box 9044 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Plant,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Legal Services Society. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Errol Price, at 250 356-2628 (e-mail: [eprice@bcauditor.com](mailto:eprice@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Gillian Wallace, Deputy Minister, Ministry of Attorney General  
Mark Benton, Executive Director, Legal Services Society  
Jane Morley QC, Chair/Trustee, Legal Services Society

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January 30, 2003

The Honourable Rick Thorpe  
Liquor Distribution Branch  
Minister of Competition, Science and Enterprise  
Room 109  
Parliament Buildings  
PO Box 9049 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Thorpe,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the

quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Liquor Distribution Branch. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelieff, CA  
Auditor General

copy: Donald Leitch, Deputy Minister, Ministry of Competition, Science and Enterprise  
Jay Chambers, General Manager, Liquor Distribution Branch

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January 30, 2003

The Honourable Richard Neufeld  
Oil and Gas Commission  
Minister of Energy and Mines  
Room 134  
Parliament Buildings  
PO Box 9060 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Neufeld,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Oil and Gas Commission. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelieff, CA  
Auditor General

copy: Jack Ebbels, Deputy Minister, Ministry of Energy and Mines  
Derek Doyle, Commissioner, Oil and Gas Commission

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January 30, 2003

The Honourable Rick Thorpe  
Tourism BC  
Minister of Competition, Science and Enterprise  
Room 109  
Parliament Buildings  
PO Box 9049 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Thorpe,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of Tourism BC. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e-mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Donald Leitch, Deputy Minister, Ministry of Competition, Science and Enterprise  
Rod Harris, President and CEO, Tourism BC  
Mike Duggan, Chair, Tourism BC

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February 11, 2003

The Honourable Shirley Bond  
Minister of Advanced Education  
Room 247  
Parliament Buildings  
PO Box 9056 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Bond,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of your Ministry. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Lynne Ronneseth, at 250 356-2624 (e mail: [lranneseth@bcauditor.com](mailto:lranneseth@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Gerry Armstrong, Deputy Minister, Ministry of Advanced Education

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February 11, 2003

The Honourable John van Dongen  
Minister of Agriculture, Food and Fisheries  
Room 137  
Parliament Buildings  
PO Box 9058 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. van Dongen,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of your Ministry. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Bud Graham, Acting Deputy Minister, Ministry of Agriculture, Food and Fisheries

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February 11, 2003

The Honourable Christy Clark  
Minister of Education  
Room 248  
Parliament Buildings  
PO Box 9045 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Clark,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of your Ministry. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact Lynne Ronneseth, at 250 356-2624 (e mail: [lronneseth@bcauditor.com](mailto:lronneseth@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Emery Dossdall, Deputy Minister, Ministry of Education

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February 11, 2003

The Honourable Gordon Hogg  
Minister of Children and Family Development  
Room 028  
Parliament Buildings  
PO Box 9057 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Hogg,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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My public report discusses government's reporting in general terms only; it did not include our detailed assessment of your Ministry. However, I encourage you to contact us if you or your staff are interested in discussing our assessment. Next year, it is my intention to review the 2002/03 annual reports and report publicly the assessment for each organization.

If you would like to discuss your organization's assessment or if you have any questions, please contact E. Price, at 250 356-2628 (e mail: [eprice@bcauditor.com](mailto:eprice@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Streliaff, CA  
Auditor General

copy: Chris Haynes, Deputy Minister, Ministry of Children and Family Development

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February 11, 2003

The Honourable Michael de Jong  
Minister of Forests  
Room 128  
Parliament Buildings  
PO Box 9049 Stn Prov Govt.  
Victoria, British Columbia  
V8W 9E2

Dear Mr. de Jong,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now



publicly available and I've enclosed a copy with this letter.

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If you would like to discuss your organization's assessment or if you have any questions, please contact Russ Jones, at 250 356-1416 (e mail: [rjones@bcauditor.com](mailto:rjones@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Don J. Wright, Deputy Minister, Ministry of Forests

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February 11, 2003

The Honourable Sindi Hawkins  
Minister of Health Planning  
Room 346,  
Parliament Buildings  
PO Box 9068 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Hawkins,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government

organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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If you would like to discuss your organization's assessment or if you have any questions, please contact Les McAdams, at 250 356-2544 (e mail: [lmcadams@bcauditor.com](mailto:lmcadams@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Dr. Penny Ballem, Deputy Minister, Ministry of Health Planning

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February 11, 2003

The Honourable Murray Coell  
Minister of Human Resources  
Room 301  
Parliament Buildings  
PO Box 9058 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Mr. Coell,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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If you would like to discuss your organization's assessment or if you have any questions, please contact Errol Price, at 250 356-2628 (e mail: [eprice@bcauditor.com](mailto:eprice@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Robin Ciceri, Deputy Minister, Ministry of Human Resources

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February 11, 2003

The Honourable Bill Barisoff  
Minister of Provincial Revenue  
Room 151  
Parliament Buildings  
PO Box 9065 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Barisoff,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

The objective of this review was (1) to keep legislators and the public informed as to the quality of the performance reports they are receiving, and (2) to encourage government organizations to constantly improve the quality of their performance reporting. To support the second objective, our report highlights examples of reporting practices that can serve as models for others.

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If you would like to discuss your organization's assessment or if you have any questions, please contact Keyvan Ahmadi, at 250 356-2665 (e mail: [kahmadi@bcauditor.com](mailto:kahmadi@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Chris Trumpy, Deputy Minister, Ministry of Provincial Revenue

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February 11, 2003

The Honourable Graham Bruce  
Minister of Skills Development and Labour  
Room 311  
Parliament Buildings  
PO Box 9052 Stn Prov Govt  
Victoria, British Columbia

V8W 9E2

Dear Mr. Bruce,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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If you would like to discuss your organization's assessment or if you have any questions, please contact Errol Price, at 250 356-2628 (e mail: [epprice@bcauditor.com](mailto:epprice@bcauditor.com)) or me at 356-2642.

Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Lee Doney, Deputy Minister, Ministry of Skills Development and Labour

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February 11, 2003

The Honourable Joyce Murray  
Minister of Water, Land & Air Protection  
Room 124  
Parliament Buildings

PO Box 9047 Stn Prov Govt  
Victoria, British Columbia  
V8W 9E2

Dear Ms. Murray,

I wanted to inform you that my Office has carried out a review of the 2001/02 annual reports of 40 government organizations including all 20 ministries, 18 Crown corporations, government as a whole and the Office of the Premier. My report entitled *Building Better Reports: Our Review of the 2001/02 Reports of Government* is now publicly available and I've enclosed a copy with this letter.

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Yours very truly,

Wayne Strelloff, CA  
Auditor General

copy: Gordon Macatee, Deputy Minister, Ministry of Water, Land & Air Protection

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