



**Report 13, 2008/09 – How Are We Doing? The Public Reporting of
Performance Measures in British Columbia**

As at July 2010

Introductory comments from Ministry of Finance

The Ministry of Finance is pleased to announce that all recommendations from this report have been fully or substantially implemented as at July 2010.

Recommendations addressed in previous follow-up report(s)

RECOMMENDATION	STATUS
<p>Recommendation 1: Central agencies provide guidance to organizations encouraging them to:</p> <ul style="list-style-type: none"> ♦ keep the number of performance measures they disclose in their annual performance reports to a minimum and focused on the few critical results that the intended audience of the report is expected to be concerned about; ♦ increase the number of efficiency measures they disclose in their annual performance report; and ♦ report on the accuracy and timeliness of their operations. 	Substantially implemented
<p>Recommendation 3: The Ministry of Health Services require health authorities to include all of the performance measures contained in their Government Letter of Expectations in their annual service report. Alternative reporting mechanisms should be developed for those measures in the Government Letters that have been removed from the service plan reports.</p>	Fully implemented
<p>Recommendation 4: The Ministry of Health Services define specific targets for every performance measure contained in the health authorities' Government Letters. The Government Letters include performance measures targets for each year covered by a health authorities' upcoming three-year service plan.</p>	Fully implemented



Outstanding recommendations

RECOMMENDATION AND SUMMARY OF PROGRESS	STATUS
<p>Recommendation 2: School districts include current-year targets for all performance measures disclosed in their accountability or achievement contract reports.</p> <p>Actions taken, results and/or actions planned</p> <p><i>At least one performance target appears in 80% of achievement contracts and more than one performance target appears in 66% of achievement contracts for the 2009/10 school year. This is an improvement over last year and is an area of continuing work.</i></p>	Fully or substantially implemented