

Summary of board responses by sector compared to the provincial average



K-12 Education

This report summarizes the information submitted by board members in response to our survey on information use by the boards of public sector organizations. The complete report for 2012, "Public Sector Board Use of Information in British Columbia 2012: Progress update since 2009", the report for 2009, "2009/10 Report 6 - Making the Right Decisions: Information use by the boards of public sector organizations", the guidelines, "2009/10 Part 2 of Report 6 - Guidelines: Information use by the boards of public sector organizations" and the survey instruments can be found on our website at www.bcauditor.com.

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The board's self-assessment reported through the survey is presented by showing the percent of respondents who agreed with the good practice, either selecting "strongly agree" or "agree".

We present the change from 2009 as either an increase or decrease in the percent agreement. This change should be considered in the context of the survey sample error for each sector. The sample error represents the range within which any changes may or may not be statistically significant. For example, if the sample error is $\pm 1.5\%$ and the difference between the result in 2009 and 2012 is also 1.5%, the change would not be considered statistically significant.

The survey sample error for the K-12 Education sector is +/- 2.3%.

		K-12 Education	BC Average
B. Knowledge about your role on the board			
B1 Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	78.98%	85.48%
	Yes, but it needs updating	13.21%	8.65%
	No	5.41%	2.88%
	Don't know	2.40%	2.99%
B2 Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	66.17%	69.54%
	Yes, within six months of starting	16.77%	15.67%
	Yes, but over one year after I started	0.30%	0.44%
	Never	15.87%	13.25%
	Don't know	0.60%	0.33%
B3 Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	89.49%	72.51%
	No	10.21%	23.39%
	Don't know	0.30%	4.10%

		2012 % Agree		Change from 2009
		K-12 Education	BC	K-12 Education
C. Your understanding of the organization				
Ca	I am knowledgeable about the mandate the organization was created to address.	95%	97%	- 2%
Cb	I am knowledgeable about the organization's programs and services.	92%	95%	- 4%
Cc	I am knowledgeable about the external environment in which the organization operates.	88%	92%	- 6%
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	89%	92%	- 2%
Ce	I am knowledgeable about the policies and procedures of the board.	90%	93%	- 3%
Cf	I understand the expectations and needs of the organization's clients.	95%	95%	- 2%

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Summary of board responses by sector compared to the provincial average



K-12 Education

	2012 % Agree		Change from 2009
	K-12 Education	BC	K-12 Education
D. Board access to information			
Da All the information you need for board meetings does exist.	89%	93%	+ 4%
Db The information you receive for board meetings is timely and current.	83%	90%	+ 3%
Dc The information you receive for board meetings links financial & non-financial information.	84%	90%	+ 2%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	77%	86%	+ 7%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	86%	91%	- 2%
Eb The information you receive for board meetings focuses on critical organizational issues.	76%	84%	- 5%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	75%	81%	+ 7%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	80%	86%	+ 2%
Ee You feel comfortable voicing concern when you don't receive the information you need.	89%	91%	+ 1%
Ef You receive information that compares performance against plans.	73%	82%	+ 7%
Eg When appropriate, the information you receive provides a historical context.	80%	83%	+ 6%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	80%	82%	+ 9%
Ei The information you receive explains all important options and trade-offs.	70%	72%	+ 6%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	73%	77%	+ 1%
Ek In general, you have full confidence in the accuracy of the information presented to you.	81%	87%	+ 2%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	77%	85%	+ 3%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	76%	83%	+ 3%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	87%	90%	- 5%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	78%	86%	+ 2%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	75%	81%	+ 2%
Gc The information you receive highlights the nature and extent of risks to the organization.	76%	82%	+ 3%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	78%	83%	No data

% Agreed is the percent of respondents who either "agreed" or "strongly agreed" to the statement on the survey
All summaries exclude any "don't know" responses

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Universities

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The survey sample error for the Universities sector is +/- 4.9%.

		Universities	BC Average
B. Knowledge about your role on the board			
B1 Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	90.00%	85.48%
	Yes, but it needs updating	7.27%	8.65%
	No	0.91%	2.88%
	Don't know	1.82%	2.99%
B2 Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	76.58%	69.54%
	Yes, within six months of starting	16.22%	15.67%
	Yes, but over one year after I started	0.90%	0.44%
	Never	5.41%	13.25%
	Don't know	0.00%	0.33%
B3 Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	58.18%	72.51%
	No	35.45%	23.39%
	Don't know	6.36%	4.10%

		2012 % Agree		Change from 2009
		Universities	BC	Universities
C. Your understanding of the organization				
Ca	I am knowledgeable about the mandate the organization was created to address.	100%	97%	+ 2%
Cb	I am knowledgeable about the organization's programs and services.	97%	95%	- 1%
Cc	I am knowledgeable about the external environment in which the organization operates.	91%	92%	- 6%
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	89%	92%	- 8%
Ce	I am knowledgeable about the policies and procedures of the board.	93%	93%	- 2%
Cf	I understand the expectations and needs of the organization's clients.	96%	95%	0%

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Summary of board responses by sector compared to the provincial average



Universities

	2012 % Agree		Change from 2009
	Universities	BC	Universities
D. Board access to information			
Da All the information you need for board meetings does exist.	90%	93%	- 2%
Db The information you receive for board meetings is timely and current.	91% >	90%	+ 1%
Dc The information you receive for board meetings links financial & non-financial information.	89%	90%	+ 6%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	89% >	86%	+ 7%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	92% >	91%	- 4%
Eb The information you receive for board meetings focuses on critical organizational issues.	84%	84%	+ 3%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	76%	81%	+ 3%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	87% >	86%	+ 13%
Ee You feel comfortable voicing concern when you don't receive the information you need.	85%	91%	- 11%
Ef You receive information that compares performance against plans.	81%	82%	+ 13%
Eg When appropriate, the information you receive provides a historical context.	82%	83%	+ 2%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	80%	82%	+ 2%
Ei The information you receive explains all important options and trade-offs.	63%	72%	+ 9%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	71%	77%	+ 5%
Ek In general, you have full confidence in the accuracy of the information presented to you.	88% >	87%	0%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	80%	85%	- 12%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	82%	83%	+ 2%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	88%	90%	- 1%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	83%	86%	- 1%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	78%	81%	+ 1%
Gc The information you receive highlights the nature and extent of risks to the organization.	75%	82%	- 1%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	78%	83%	No data

% Agreed is the percent of respondents who either "agreed" or "strongly agreed" to the statement on the survey
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Summary of board responses by sector compared to the provincial average



Colleges and Institutes

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The survey sample error for the Colleges and Institutes sector is +/- 3.6%.

		Colleges and Institutes	BC Average	
B. Knowledge about your role on the board				
B1	Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	92.31%	85.48%
		Yes, but it needs updating	7.69%	8.65%
		No	0.00%	2.88%
		Don't know	0.00%	2.99%
B2	Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	82.64%	69.54%
		Yes, within six months of starting	9.72%	15.67%
		Yes, but over one year after I started	0.69%	0.44%
		Never	5.56%	13.25%
		Don't know	0.00%	0.33%
B3	Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	67.13%	72.51%
		No	26.57%	23.39%
		Don't know	6.29%	4.10%
C. Your understanding of the organization				
		2012 % Agree	Change from 2009	
		Colleges and Institutes	BC Colleges and Institutes	
Ca	I am knowledgeable about the mandate the organization was created to address.	98% >	97% 0%	
Cb	I am knowledgeable about the organization's programs and services.	95%	95% - 2%	
Cc	I am knowledgeable about the external environment in which the organization operates.	94% >	92% - 1%	
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	93% >	92% - 1%	
Ce	I am knowledgeable about the policies and procedures of the board.	96% >	93% - 2%	
Cf	I understand the expectations and needs of the organization's clients.	94%	95% - 2%	

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Summary of board responses by sector compared to the provincial average



Colleges and Institutes

	2012 % Agree		Change from 2009
	Colleges and Institutes	BC	
D. Board access to information			
Da All the information you need for board meetings does exist.	97% >	93%	+ 5%
Db The information you receive for board meetings is timely and current.	93% >	90%	+ 2%
Dc The information you receive for board meetings links financial & non-financial information.	95% >	90%	+ 8%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	94% >	86%	+ 3%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	95% >	91%	+ 1%
Eb The information you receive for board meetings focuses on critical organizational issues.	87% >	84%	+ 1%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	83% >	81%	0%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	89% >	86%	+ 1%
Ee You feel comfortable voicing concern when you don't receive the information you need.	91%	91%	- 3%
Ef You receive information that compares performance against plans.	87% >	82%	+ 1%
Eg When appropriate, the information you receive provides a historical context.	86% >	83%	+ 4%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	83% >	82%	+ 1%
Ei The information you receive explains all important options and trade-offs.	70%	72%	- 2%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	75%	77%	0%
Ek In general, you have full confidence in the accuracy of the information presented to you.	90% >	87%	+ 2%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	90% >	85%	+ 5%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	84% >	83%	- 1%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	90%	90%	+ 7%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	88% >	86%	- 4%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	81%	81%	- 1%
Gc The information you receive highlights the nature and extent of risks to the organization.	82%	82%	+ 2%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	83%	83%	No data

% Agreed is the percent of respondents who either "agreed" or "strongly agreed" to the statement on the survey
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Summary of board responses by sector compared to the provincial average



Crown - Service Delivery

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The survey sample error for the Crown - Service Delivery sector is +/- 4.5%.

		Crown - Service Delivery	BC Average	
B. Knowledge about your role on the board				
B1	Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	83.33%	85.48%
		Yes, but it needs updating	5.13%	8.65%
		No	3.21%	2.88%
		Don't know	8.33%	2.99%
B2	Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	62.82%	69.54%
		Yes, within six months of starting	14.10%	15.67%
		Yes, but over one year after I started	0.00%	0.44%
		Never	23.08%	13.25%
		Don't know	0.00%	0.33%
B3	Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	50.00%	72.51%
		No	42.31%	23.39%
		Don't know	7.69%	4.10%
C. Your understanding of the organization				
		2012 % Agree	Change from 2009	
		Crown - Service Delivery	BC	
		Crown - Service Delivery		
Ca	I am knowledgeable about the mandate the organization was created to address.	100% >	97% + 2%	
Cb	I am knowledgeable about the organization's programs and services.	98% >	95% 0%	
Cc	I am knowledgeable about the external environment in which the organization operates.	94% >	92% - 1%	
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	95% >	92% 0%	
Ce	I am knowledgeable about the policies and procedures of the board.	94% >	93% - 3%	
Cf	I understand the expectations and needs of the organization's clients.	95%	95% + 1%	

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Summary of board responses by sector compared to the provincial average



Crown - Service Delivery

	2012 % Agree		Change from 2009
	Crown - Service Delivery	BC	
D. Board access to information			
Da All the information you need for board meetings does exist.	96% >	93%	- 2%
Db The information you receive for board meetings is timely and current.	94% >	90%	- 4%
Dc The information you receive for board meetings links financial & non-financial information.	94% >	90%	- 1%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	89% >	86%	- 5%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	92% >	91%	- 6%
Eb The information you receive for board meetings focuses on critical organizational issues.	90% >	84%	- 4%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	92% >	81%	+ 1%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	90% >	86%	- 5%
Ee You feel comfortable voicing concern when you don't receive the information you need.	96% >	91%	- 2%
Ef You receive information that compares performance against plans.	89% >	82%	- 5%
Eg When appropriate, the information you receive provides a historical context.	85% >	83%	- 10%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	84% >	82%	- 7%
Ei The information you receive explains all important options and trade-offs.	79% >	72%	- 6%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	82% >	77%	- 7%
Ek In general, you have full confidence in the accuracy of the information presented to you.	93% >	87%	- 3%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	90% >	85%	0%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	92% >	83%	0%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	93% >	90%	- 1%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	92% >	86%	- 5%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	86% >	81%	- 5%
Gc The information you receive highlights the nature and extent of risks to the organization.	88% >	82%	- 3%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	88% >	83%	No data

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Summary of board responses by sector compared to the provincial average



Crown - Commercial

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The survey sample error for the Crown - Commercial sector is +/- 6.5%.

		Crown - Commercial	BC Average
B. Knowledge about your role on the board			
B1 Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	93.75%	85.48%
	Yes, but it needs updating	3.13%	8.65%
	No	3.13%	2.88%
	Don't know	0.00%	2.99%
B2 Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	71.88%	69.54%
	Yes, within six months of starting	18.75%	15.67%
	Yes, but over one year after I started	0.00%	0.44%
	Never	9.38%	13.25%
	Don't know	0.00%	0.33%
B3 Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	71.88%	72.51%
	No	21.88%	23.39%
	Don't know	6.25%	4.10%
C. Your understanding of the organization			
		2012 % Agree	Change from 2009
		Crown - Commercial	BC Crown - Commercial
Ca	I am knowledgeable about the mandate the organization was created to address.	100% >	97% 0%
Cb	I am knowledgeable about the organization's programs and services.	97% >	95% - 3%
Cc	I am knowledgeable about the external environment in which the organization operates.	100% >	92% 0%
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	88%	92% - 12%
Ce	I am knowledgeable about the policies and procedures of the board.	94% >	93% - 6%
Cf	I understand the expectations and needs of the organization's clients.	97% >	95% - 3%

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Crown - Commercial

	2012 % Agree		Change from 2009
	Crown - Commercial	BC	
D. Board access to information			
Da All the information you need for board meetings does exist.	100% >	93%	0%
Db The information you receive for board meetings is timely and current.	100% >	90%	0%
Dc The information you receive for board meetings links financial & non-financial information.	100% >	90%	0%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	97% >	86%	+ 3%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	97% >	91%	0%
Eb The information you receive for board meetings focuses on critical organizational issues.	97% >	84%	+ 3%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	94% >	81%	+ 3%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	97% >	86%	- 3%
Ee You feel comfortable voicing concern when you don't receive the information you need.	100% >	91%	0%
Ef You receive information that compares performance against plans.	97% >	82%	- 3%
Eg When appropriate, the information you receive provides a historical context.	88% >	83%	- 12%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	91% >	82%	0%
Ei The information you receive explains all important options and trade-offs.	88% >	72%	0%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	91% >	77%	- 6%
Ek In general, you have full confidence in the accuracy of the information presented to you.	97% >	87%	- 3%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	97% >	85%	+ 3%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	97% >	83%	- 3%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	97% >	90%	+ 3%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	97% >	86%	0%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	100% >	81%	0%
Gc The information you receive highlights the nature and extent of risks to the organization.	97% >	82%	- 3%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	97% >	83%	No data

% Agreed is the percent of respondents who either "agreed" or "strongly agreed" to the statement on the survey
All summaries exclude any "don't know" responses

Summary of board responses by sector compared to the provincial average



Health

This report summarizes the information submitted by board members in response to our survey on information use by the boards of public sector organizations. The complete report for 2012, "Public Sector Board Use of Information in British Columbia 2012: Progress update since 2009", the report for 2009, "2009/10 Report 6 - Making the Right Decisions: Information use by the boards of public sector organizations", the guidelines, "2009/10 Part 2 of Report 6 - Guidelines: Information use by the boards of public sector organizations" and the survey instruments can be found on our website at www.bcauditor.com.

The information is presented to assist in the understanding of how board members in each sector feel they are performing in the area of information use, and to identify any changes since 2009. Areas where the sector is doing well, or where there is room for improvement, have been demonstrated by comparing each sector's cumulative results against the provincial average as well as showing the change, if any, from the sector results of 2009.

The board's self-assessment reported through the survey is presented by showing the percent of respondents who agreed with the good practice, either selecting "strongly agree" or "agree".

We present the change from 2009 as either an increase or decrease in the percent agreement. This change should be considered in the context of the survey sample error for each sector. The sample error represents the range within which any changes may or may not be statistically significant. For example, if the sample error is $\pm 1.5\%$ and the difference between the result in 2009 and 2012 is also 1.5%, the change would not be considered statistically significant.

The survey sample error for the Health sector is +/- 4.5%.

		Health	BC Average
B. Knowledge about your role on the board			
B1 Does the organization have a manual or guidelines outlining the roles, responsibilities and accountabilities for board members?	Yes	91.41%	85.48%
	Yes, but it needs updating	4.69%	8.65%
	No	0.78%	2.88%
	Don't know	3.13%	2.99%
B2 Did you receive an orientation when you first started as a board member?	Yes, within one month of starting	65.12%	69.54%
	Yes, within six months of starting	20.16%	15.67%
	Yes, but over one year after I started	0.78%	0.44%
	Never	10.85%	13.25%
	Don't know	0.78%	0.33%
B3 Do you receive periodic training to assist you in conducting your board responsibilities?	Yes	74.22%	72.51%
	No	21.09%	23.39%
	Don't know	4.69%	4.10%
C. Your understanding of the organization		2012 % Agree	Change from 2009
		Health	BC Health
Ca	I am knowledgeable about the mandate the organization was created to address.	96%	97% - 1%
Cb	I am knowledgeable about the organization's programs and services.	97%	> 95% + 2%
Cc	I am knowledgeable about the external environment in which the organization operates.	93%	> 92% - 1%
Cd	I am knowledgeable about the human, monetary, physical capital of the organization.	95%	> 92% + 1%
Ce	I am knowledgeable about the policies and procedures of the board.	92%	93% - 5%
Cf	I understand the expectations and needs of the organization's clients.	93%	95% - 4%

Continued on next page...

Summary of board responses by sector compared to the provincial average



Health

	2012 % Agree		Change from 2009
	Health	BC	Health
D. Board access to information			
Da All the information you need for board meetings does exist.	94%	> 93%	- 1%
Db The information you receive for board meetings is timely and current.	94%	> 90%	0%
Dc The information you receive for board meetings links financial & non-financial information.	96%	> 90%	+ 1%
Dd The Chair takes responsibility for ensuring members are fully informed on decision items.	94%	> 86%	0%
E. Quality of information received			
Ea The information you receive for board meetings is clearly presented.	95%	> 91%	0%
Eb The information you receive for board meetings focuses on critical organizational issues.	91%	> 84%	- 3%
Ec The information you receive for board meetings is tailored to your needs (at the right level of detail).	85%	> 81%	- 6%
Ed The information you receive for board meetings facilitates a level of understanding necessary for informed decision-making.	93%	> 86%	- 1%
Ee You feel comfortable voicing concern when you don't receive the information you need.	95%	> 91%	- 2%
Ef You receive information that compares performance against plans.	91%	> 82%	- 4%
Eg When appropriate, the information you receive provides a historical context.	86%	> 83%	- 6%
Eh You receive forward-looking information (it helps determine if performance can be sustained or improved in the future).	86%	> 82%	- 11%
Ei The information you receive explains all important options and trade-offs.	80%	> 72%	- 5%
Ej When appropriate, the information you receive discusses the consequences of making certain decisions.	85%	> 77%	- 5%
Ek In general, you have full confidence in the accuracy of the information presented to you.	92%	> 87%	- 5%
F. Understanding of the information provided			
Fa You have sufficient time to understand the information before board meetings.	92%	> 85%	+ 2%
Fb The information you receive has suitable explanatory narratives to assist with understanding.	87%	> 83%	- 5%
Fc You have resources, including qualified staff, at your disposal to assist with the interpretation of the information provided to you.	93%	> 90%	- 2%
G. Use of information			
Ga Board debates are guided by appropriate and sufficient information.	92%	> 86%	- 3%
Gb There exists a decision-making framework that ensures decisions are made with an awareness of the risks involved & a consideration of appropriate courses of action.	89%	> 81%	- 5%
Gc The information you receive highlights the nature and extent of risks to the organization.	91%	> 82%	+ 1%
J. Closing			
Ja Overall, you have access to sufficient and timely information to support decisions.	88%	> 83%	No data

% Agreed is the percent of respondents who either "agreed" or "strongly agreed" to the statement on the survey
All summaries exclude any "don't know" responses