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The Honourable Bill Barisoff
Speaker of the Legislative Assembly
Province of British Columbia
Parliament Buildings
Victoria, British Columbia
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Dear Sir:

Under section 12 of the Auditor General Act, I have the honour to transmit herewith to the Legislative Assembly of British Columbia my 2009/2010 Report 5 entitled *Managing Knowledge: A guide to good practice*.

A first from this Office, this report is solely web-based; hence the lack of a hard copy report accompanying this letter. Given that managing knowledge is a continuous process, publishing this report exclusively on the web enables us to keep the content dynamic. For example, we anticipate that the report may be enhanced by additional examples of good practices in the future, as more organizations take an active role in managing their corporate knowledge.

This report is not an assurance engagement. Rather, it is both an interactive source of information and good practices in knowledge management for public sector organizations, and a self-assessment tool for managing corporate knowledge. As such, there are no recommendations.

The report can be accessed at www.bcauditor.com/knowledge.

John Doyle, MBA, CA
Auditor General

Victoria, British Columbia
December 2009

copy: Mr. E. George MacMinn, Q.C.
Clerk of the Legislative Assembly

Library and Archives Canada Cataloguing in Publication

British Columbia. Office of the Auditor General

Managing knowledge: a guide to good practice / Office of the Auditor General of British Columbia.

(Report ; 2009/2010: 5)

Includes bibliographical references.

ISBN 978-0-7726-6231-6

1. Administrative agencies--British Columbia--Information resources management.
2. Knowledge management--British Columbia. 3. Knowledge management. I. Title. II. Series: British Columbia. Office of the Auditor General Report ; 2009/2010 :5.

JL432.Z13K66 2009

352.3'809711

C2009-907408-7